

# FIRSTCLASS® Log Analyzer



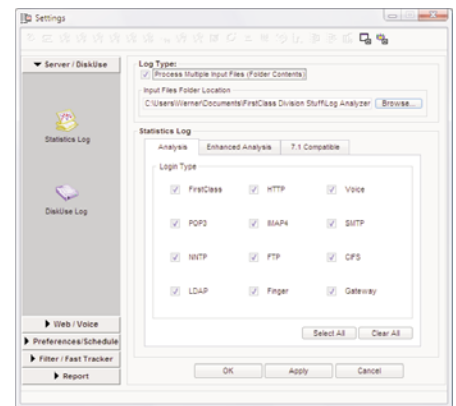
## Solution Overview

The Log Analyzer is a valuable tool that can help administrators analyze, improve and summarize the usage and performance of their FirstClass system.

The FirstClass Log Analyzer provides a powerful set of features for analyzing and summarizing information contained in FirstClass log files\*. The Log Analyzer is a valuable tool that can help administrators answer important questions about the usage and performance of a FirstClass system as well as assist in configuration planning and setting policies.

Data can be summarized by access type, User ID, time-of-day, platform, IP address, and more. The FirstClass Log Analyzer can help answer questions such as:

- Which users have not upgraded their FirstClass Client to the latest version?
- Are malicious users trying to get admin access to your system by guessing at passwords?
- During what hours is the server the busiest?
- A user reports that a folder or document just "disappeared." Is it possible that the user deleted it by accident?
- What kind of SPAM is being blocked by the IS SPAM filters?
- What is the breakdown of user logins between Windows and Mac? FirstClass Client vs. the Web? POP3 vs. IMAP?
- What IP addresses (and countries) are users connecting from?
- What are all of the actions taken by a particular user?



## FLEXIBLE ANALYSIS OPTIONS

The FirstClass Log Analyzer works by analyzing one or more log files and summarizing the data according to the options chosen. Available settings include:

- Login Type (FirstClass Client, POP3, HTTP, etc)
- User Activity
- Hourly Logins
- Activity by IP Address
- Client Version
- Top 10 Disk Space Users
- Conference and Folder Use
- Document Access
- Performance Graphs

