

FIRSTCLASS® Solution Sheet



ESAs

FirstClass enables Education Service Agencies to move from a culture of distributed committees to a culture of connectivity and collaboration and revolutionizes the way they communicate and coordinate the delivery of ESA services.

The benefits of collaborative tools to member districts are clear — improved efficiency, enhanced communication and district-wide knowledge sharing. However, identifying and delivering the right collaboration technology is critical for Education Service Agencies.

The FirstClass Collaboration Suite is designed to facilitate and enhance communication, collaboration and knowledge sharing in an education environment. FirstClass brings together an integrated suite of applications that is cost-effective, flexible, and easy to manage and administer.

ONE TECHNOLOGY, MANY SOLUTIONS FOR THE ESA MARKET

The FirstClass Collaborative Suite has been designed specially to meet the unique needs of education across the country. Here are just a few ways in which FirstClass is being used by ESA's and their school districts.

- **Online Learning Communities** - FirstClass powers collaborative online learning communities that enhance communication and collaboration between students, parents, teachers, and administrators in a secure online environment.
- **Student Email** - FirstClass delivers a powerful messaging platform that is cost-effective, easy to maintain, and designed to ensure the safety and security of students.
- **Safe Social Networking** - FirstClass provides a dynamic yet safe electronic social networking environment that is controlled and managed internally.
- **Professional Learning Communities** - FirstClass provides an environment that enables you to set up your professional development schedule for your districts. This enables you to collaborate with your schools districts to facilitate shared best practices and leverage the drive and energy of thought leaders on a continuous basis.
- **e-Learning** - FirstClass delivers a proven e-Learning solution that provides learning organizations with the flexibility to offer a wide range of educational delivery formats — from virtual schools to blended and hybrid learning models.

FirstClass offers a variety of fully integrated applications including:

- Email & Instant Messaging
- Collaborative Conferences & Workspaces
- Calendaring & Scheduling
- User Directories/Presence Management
- Contact Management
- Archiving Services
- Web Publishing, Blogging & Podcasting
- Portable File Storage

FIRSTCLASS®

Powering collaborative online communities.

BENEFITS OF FIRSTCLASS TO ESAs AND THEIR DISTRICTS

FirstClass is a compelling proposition for Education Service Agencies who are looking to provide their member school districts with powerful and reliable communication and collaboration solutions.

REVENUE OPPORTUNITIES

First Class can provide a unique revenue opportunity to ESA's through hosting of email, professional learning communities, unified messaging, and school and teacher websites.

REGIONALIZE WITH FIRST CLASS

- School improvement planning
- District, building and county-wide conferencing
- Training for building-level staff
- Professional learning communities
- Collaborative online conferences to effectively manage district projects
- Professional development resources via the web
- Shared ideas on curriculum and classroom management

E-RATE ELIGIBILITY

The FirstClass Division of Open Text partners with schools and libraries in the United States by providing assistance and resources to help them successfully apply for, and secure funds through, the federal E-rate program for the use of the FirstClass product suite. Refer to our E-rate data sheet for more information on the eligibility of FirstClass products and services.

OVERVIEW OF FEATURES ESA'S CAN HOST OR OFFER:

Erate Eligible Items

- Email
- Calendar(s)
- Voice mail
- Web Hosting

Professional Learning Communities

- Support all learning activities -pre, during and post
- Support ongoing discussion and sharing for all curriculum areas
- Manage PD courses

Web Hosting

- Manage district/school/teacher websites
- FirstClass native
- RWD managed system

File Storage

- Remote secured access to all files both private and shared

Student portfolios

Mail and IM Archiving

- Opportunity to host and create compliance
- E-discovery rule

Workflow

- Manage traditional paper workflow electronically
- Build for member districts

Application layer

- Be the expert and build add-on applications for member districts

CONTACT US

To learn more about FirstClass solutions and services and how they can benefit you as an ESA, please visit our website at www.firstclass.com or contact us directly.

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